



Hamilton

A G E N D A

ADVISORY COMMITTEE FOR PERSONS WITH DISABILITIES (ACPD)

**Tuesday, August 9, 2016
Rooms 192/193, 2nd Floor
City Hall, 71 Main Street West
4:00 p.m.**

1. CHANGES TO THE AGENDA

2. DECLARATIONS OF INTEREST

3. APPROVAL OF MINUTES

3.1 July 12, 2016

4. DELEGATION REQUESTS

5. CONSENT ITEMS

5.1 Transportation Working Group Meeting Notes (no copy)

5.2 Built Environment Working Group Meeting Notes – June 7, 2016 (to be distributed)

5.3 Integrated Standards Working Group Update (no copy)

5.4 Work Plan Working Group Update (no copy)

5.5 Terms of Reference Working Group Update (no copy)

6. DELEGATION

7. STAFF PRESENTATION

7.1 Light Rail Transit Project – Plans for Streetscaping

7.2 Consultation Report respecting Signs at Elevators in Multi-residential Properties

8. DISCUSSION ITEMS

9. NOTICES OF MOTIONS

10. MOTIONS

11. GENERAL INFORMATION / OTHER BUSINESS

11.1 Copy of Correspondence to the Director, Access & Equity from the Accessibility Directorate of Ontario respecting Changes to Accessible Customer Service Standard

11.2 Residential Care Facilities (no copy) (deferred from the July 12, 2016 meeting)

11.3 DARTS Liaison (no copy) (deferred from the July 12, 2016 meeting)

12. ADJOURNMENT



Hamilton

Advisory Committee for Persons with Disabilities

Minutes 16-007

4:00 p.m.

Tuesday, July 12, 2016

Rooms 192 and 193, 1st Floor

City Hall

71 Main Street West

Present: A. Mallett (Chair), J. Cardno, P. Kilburn, T. Manzuk, T. Murphy,
K. Nolan, T. Nolan, B. Semkow, M. Sinclair, S. Soto, T. Wallis

Absent

with regrets: Councillor S. Merulla – City Business

Also absent: P. Cameron, C. Cruickshank, E. Lindeboom

THE FOLLOWING ITEMS WERE REPORTED TO THE GENERAL ISSUES COMMITTEE FOR CONSIDERATION:

1. Built Environment Working Group Meeting Notes – May 3, 2016 (Item 5.2)

(a) Letter to Ministry of Municipal Affairs and Housing

(Wallis/Kilburn)

That a letter be sent to the Ministry of Municipal Affairs and Housing, Ontario Building Code section advising that a 45° angled forward facing diagonal grab bar be added to the design of all accessible washrooms, because it is vital to the safety and independence of those individuals requiring them.

CARRIED

(b) Rumble Strips Installation at City Hall

(Sinclair/Semkow)

That for health and safety purposes, the City Hall floating staircase leading from the second floor to the first floor have warning strips installed at the top of the stairs on the second floor to let people know they are approaching the stairs and that the Advisory Committee for Persons with Disabilities be consulted during the installation process.

CARRIED

2. Approval of the Revised Terms of Reference (Item 5.6)

That the revised Terms of Reference for the Downtown Commercial Corridor Task Force, attached hereto as Appendix A, be approved.

CARRIED

FOR THE INFORMATION OF COMMITTEE:

(a) APPROVAL OF THE AGENDA (Item 1)

(i) July 12, 2016

The Chair asked if there were any changes to the agenda.

M. Sinclair – Under Item 11, General Information/Other Business – Residential Care Homes. (Added Item 11.2)

T. Wallis – Under Item 11, General Information/Other Business – Heritage Awards. (Added Item 11.3)

P. Kilburn - Under Item 11, General Information/Other Business – DARTS Liaison. (Added Item 11.4)

(Semkow/Kilburn)

That the agenda for the meeting of the July 12, 2016 Accessibility Committee for Persons with Disabilities be approved, as amended.

CARRIED

(b) DECLARATIONS OF INTEREST (Item 2)

There were no declarations of interest.

(c) APPROVAL OF MINUTES (Item 3)

(i) June 14, 2016 (Item 3.1)

The Chair advised that Sergeant Jo-Ann Savoie, the representative of Hamilton Police Services, should be marked as absent from the meeting.

T. Wallis advised that she should be marked as Absent from the meeting.

M. Sinclair advised that item (e)(ii) should be revised to read "Report on Inventory of Accessible Social Housing", as the inventory itself was not presented.

(Wallis/ Manzuk)

That the June 14, 2016 Minutes be approved, as amended.

CARRIED

(Wallis/ Kilburn)

That the presentation regarding the Light Rail Transit Project be moved up in the agenda.

CARRIED

(d) CONSENT ITEMS (Item 5)

(i) Transportation Working Group Meeting Notes – May 24, 2016 (Item 5.1)

(Murphy/Semkow)

That the May 24, 2016 Transportation Working Group Meeting Notes, be received.

CARRIED

**(ii) Built Environment Working Group Meeting Notes – May 3, 2016
(Item 5.2)**

Item 3 respecting the Waterdown Civic Centre Accessibility Audit Report was TABLED at the May 3, 2016 Built Environment Working Group meeting, and should be noted as TABLED in the May 3, 2016 ACPD Minutes, and brought forward to a future ACPD meeting.

(Kilburn/T. Nolan)

That the May 3, 2016 Built Environment Working Group Meeting Notes, be received, as amended.

CARRIED

**(iii) Built Environment Working Group Meeting Notes – June 7, 2016
(Item 5.3)**

The Meeting Notes were not received by the Legislative Coordinator in time for the meeting and will be presented at the next meeting.

(iv) Integrated Standards Working Group Update (Item 5.4)

No update.

(v) Work Plan Working Group Update (Item 5.5)

No update.

(e) STAFF PRESENTATION (Item 7)

(i) Light Rail Transit Project (Item 7.1)

Danielle Bury, Senior Project Manager; Marie Fitzpatrick, Communications Officer, LRT; Kelly Anderson, Manager of Communications & Engagement; Kelsey Ewart, Metrolinx; Michael Hodge, Metrolinx; Antonia Hammer, Metrolinx; and Laurence Cudlip, AECOM, addressed the Committee with the aid of a PowerPoint presentation.

A copy of the presentation has been included in the public record. Ms. Bury's comments included, but were not limited to the following:

- Vision For Rapid Transit
- What is Light Rail Transit?
- Who else has LRT?
- Map of the Long Term Transit Study
- LRT Route Map
- Alignment Overview
- B-line
- A-line spur
- McMaster University to Highway 403
- Artistic rendering of the McMaster University stop
- Highway 403 to Downtown
- A-line spur - James Street North
- Wellington Street to Queenston Traffic Circle
- Factors that could affect the alignment

(Kilburn/ Murphy)

That the presentation respecting the Light Rail Transit Project, be received.

CARRIED

(f) DISCUSSION ITEMS (Item 8)

- (i) Request from the Light Rail Transit Project Team respecting Advisory Committee for Persons with Disabilities participation in a streetscape workshop for the proposed Light Rail Transit corridor (item deferred from the June 14, 2016 meeting) (Item 8.1)**

(P. Kilburn/K. Nolan)

That the Request from the Light Rail Transit Project Team respecting the Advisory Committee for Persons with Disabilities participation in a streetscape workshop for the proposed Light Rail Transit corridor, be received, and that Thomas Manzuk (primary) and Terry Wallis (secondary) be selected to participate.

CARRIED

(ii) Accessibility Feedback Complaint Form update (Item 8.2)

Maxine Carter, Manager, advised the Committee that the item would be brought forward to the meeting on September 13, 2016.

(g) GENERAL INFORMATION / OTHER BUSINESS (Item 11)

(i) Copy of Correspondence to the Director, Access & Equity from the Accessibility Directorate of Ontario respecting Changes to Accessible Customer Service Standard (item deferred from the June 14, 2016 meeting) (Item 11.1)

The item was deferred to the August 9, 2016 meeting due to time constraints.

(ii) Heritage Awards (Added Item 11.2)

Terry Wallis advised that the Hamilton Municipal Heritage Committee awards now include a "Making Heritage Accessible" category. The winners of the award were:

- Mohawk Trail School Museum – Hamilton Wentworth District School Board, 20 Education Court, Hamilton, ON;
- Dundas Museum and Archives – 139 Park Street West, Dundas, ON

(Mallet/Wallis)

That a letter be sent to the Hamilton Municipal Heritage Committee to thank them for recognizing the value of accessibility in Heritage through the "Making Heritage Accessible" category.

CARRIED

(iii) Residential Care Facilities (Added Item 11.3)

The item was deferred to the August 9, 2016 meeting due to time constraints.

(iv) DARTS Liaison (Added Item 11.4)

The item was deferred to the August 9, 2016 meeting due to time constraints.

(h) ADJOURNMENT (Item 12)

(T. Nolan/Kilburn)

That there being no further business, the Advisory Committee for Persons with Disabilities Committee be adjourned at 6:04 p.m.

CARRIED

Respectfully submitted,

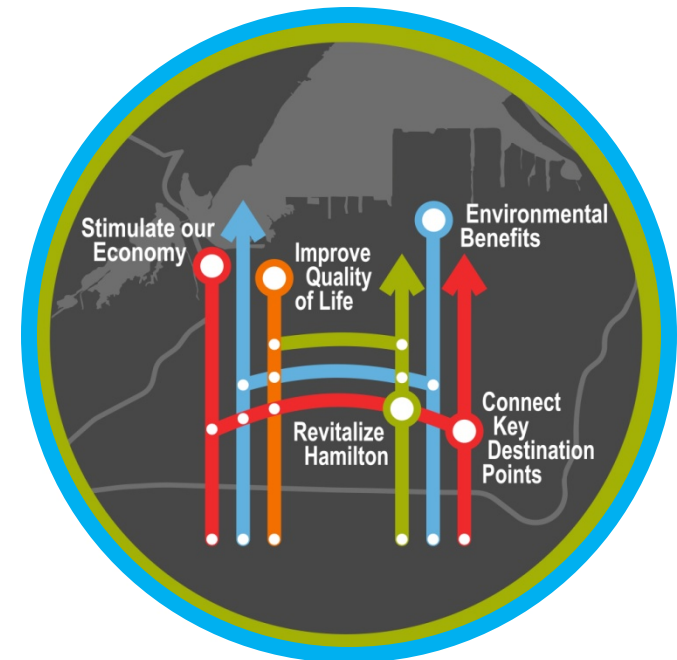
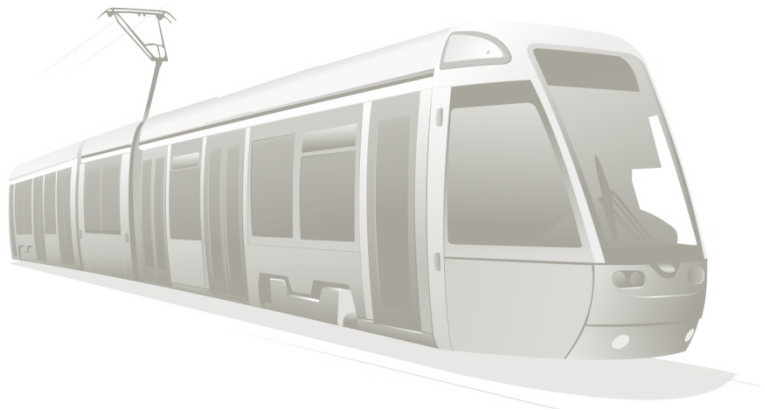
A. Mallett, Chair
Advisory Committee for Persons with
Disabilities

Loren Kolar
Legislative Coordinator
Office of the City Clerk

Hamilton LRT Streetscape Design

Overall Vision

Rapid Transit is more than just moving people from place to place. It is about providing a catalyst for the development of high quality, safe, sustainable and affordable transportation options for our citizens, connecting key destination points, stimulating economic development and revitalizing Hamilton. Rapid transit planning strives to improve the quality of life for our community and the surrounding environment, as we move Hamilton forward.



Designers and others involved in the Procurement Process

- Owners engineers / technical advisors
- Proponents

Additionally (for portions, as may be required):

The public – during planned consultation events

Policy developers – working on or near the corridor

The builders, of same (considering design-build options)

Streetscape Design

Objectives for the Final Deliverables

Inform the TPAP amendment process

Maximize the Metrolinx 1.5% investment

Advance COH Goals and Initiatives

Consolidate and coordinate with current work to date

Inform the procurement process

Integrate the streetscape with the urban context

Apply a complete street approach to support all modes of movement

Streetscape Design

Objectives for the Process

Understand key challenges and opportunities

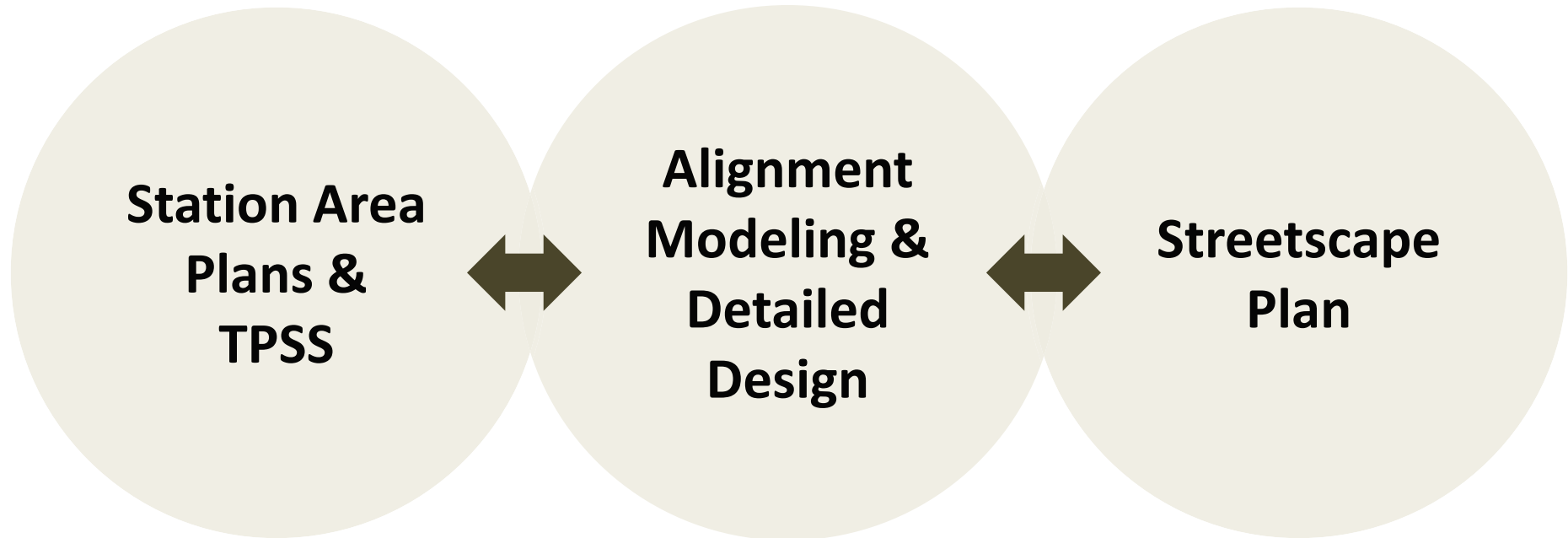
Engage a wide range of stakeholders

Collaborate between disciplines, departments, and agencies

Build Momentum towards a successful procurement process


Process & Protocols

An Integrated Approach



Streetscape Design Objectives

Streetscape Design Objectives

- 
1. Plan for Complete Streets
 2. Create Great Places
 3. Support a Well Designed Public Realm
 4. Strengthen Connections
 5. Support more diverse, compact development surrounding transit facilities.

Area of Intervention:

- Focused on the Right of Way (property line to property line)
- Strategic interventions from building face to building face
- Intended to inform and coordinate with related municipal policy and initiatives.



Corridor Streetscape Design: **Approach**

Pedestrian Through Zone



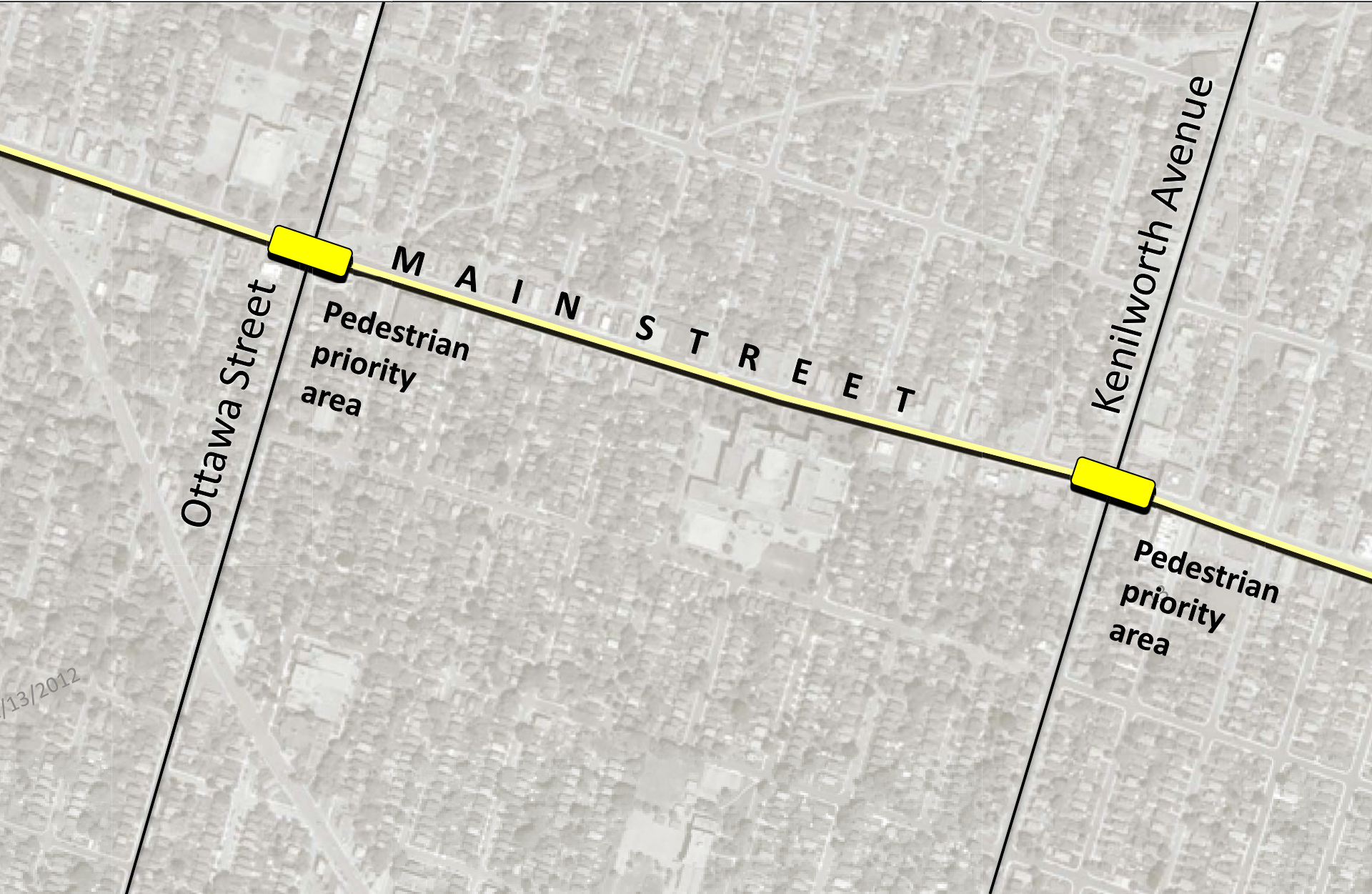
Pedestrian through zone

Landscaping/
furnishings zone

Parking/
layby

Provide a 2.5 metre wide Pedestrian Through Zone, located on both sides of the street, and continuous along the entire length of the corridor.

Pedestrian Priority Areas



Ottawa Street

Pedestrian
priority
area

M A I N S T R E E T

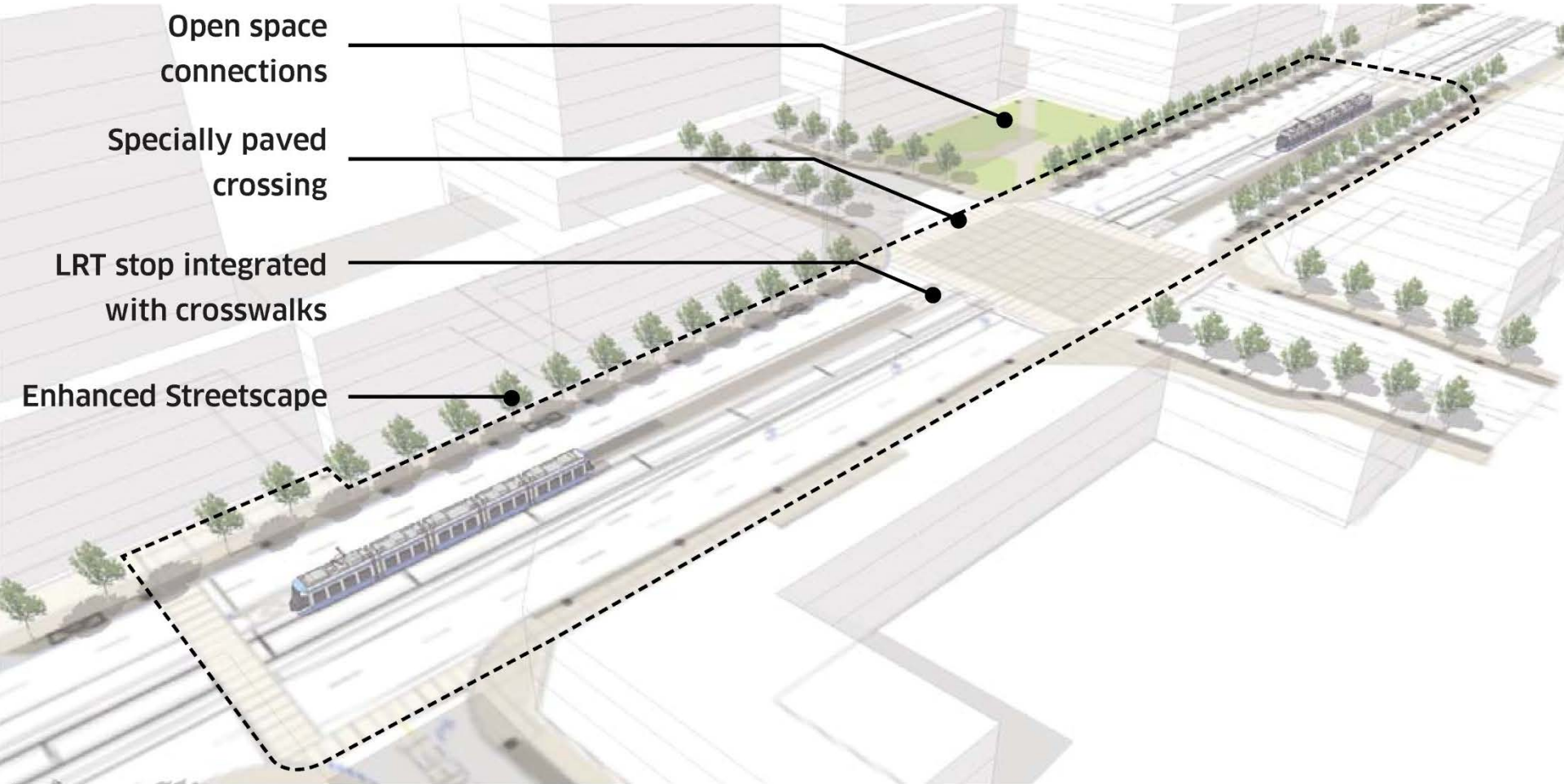
Kenilworth Avenue

Pedestrian
priority
area

13/2012

Pedestrian Priority Areas

- Open space connections
- Specially paved crossing
- LRT stop integrated with crosswalks
- Enhanced Streetscape



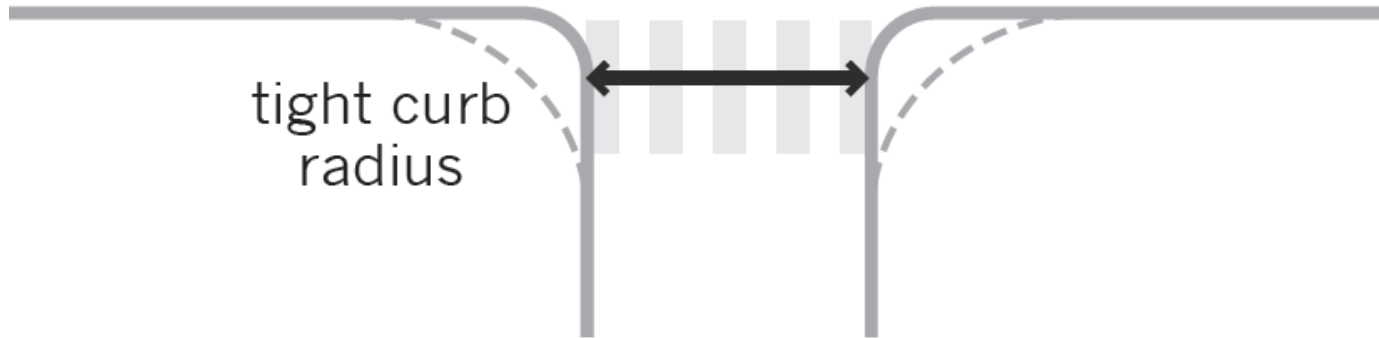
Context Sensitive Approach



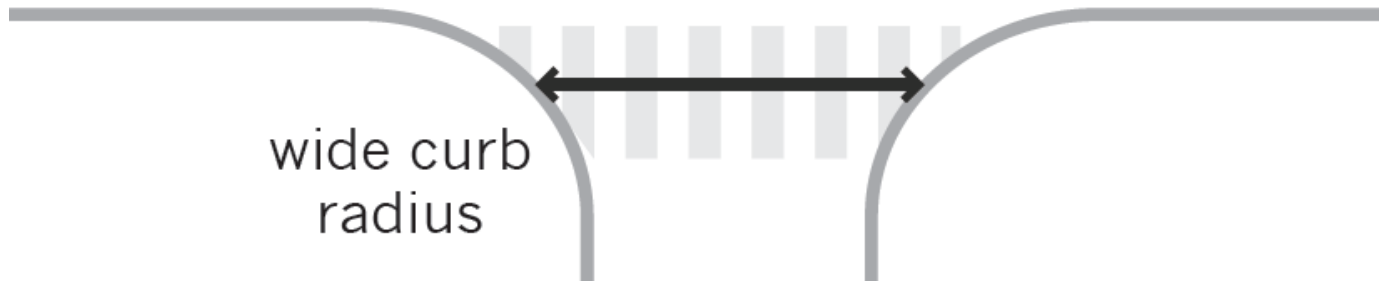
Intersections and Crossings



shorter crossing distance preferred

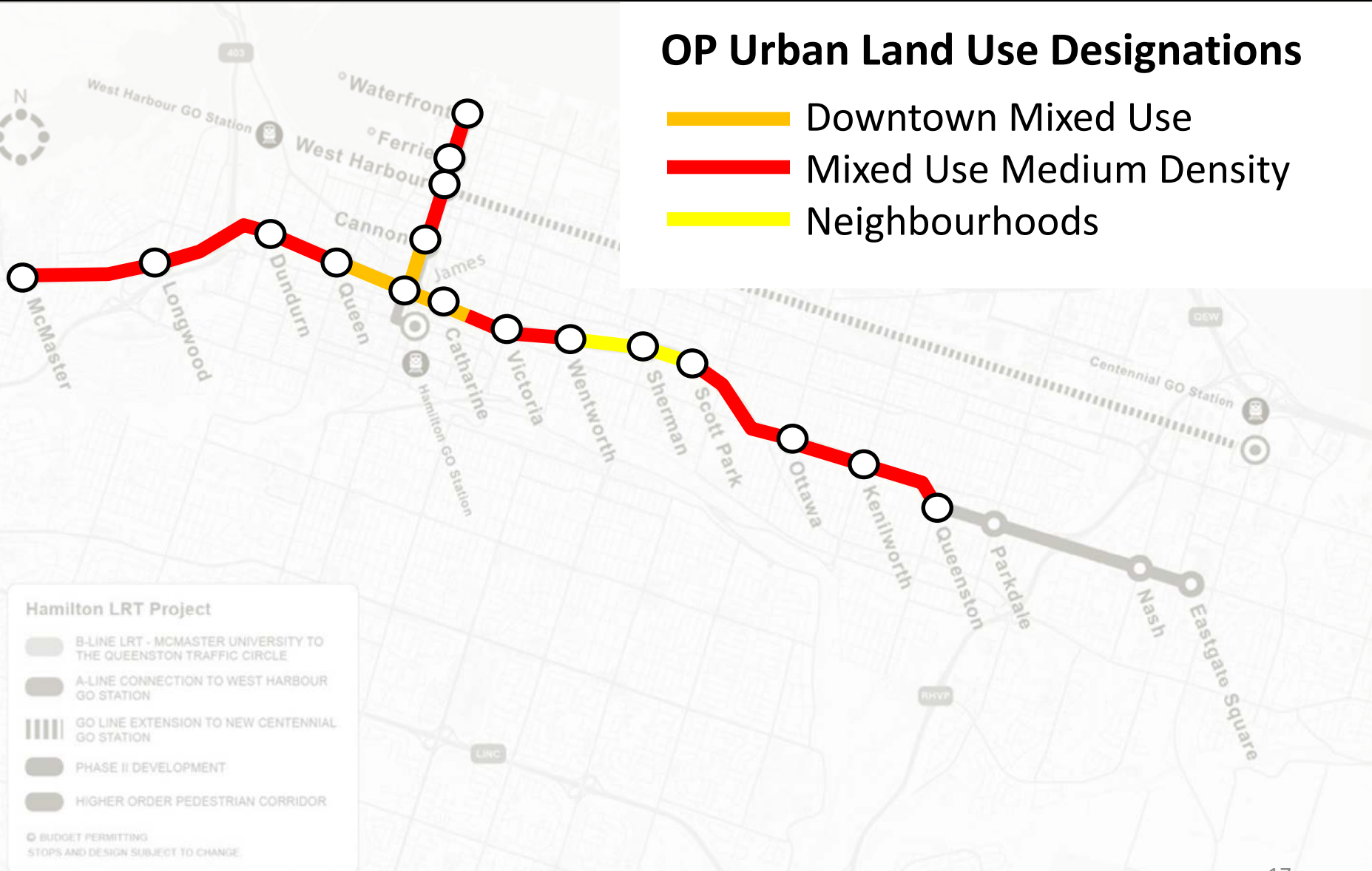


longer crossing distance



OP Urban Land Use Designations

- Downtown Mixed Use
- Mixed Use Medium Density
- Neighbourhoods



Hamilton LRT Project

- B-LINE LRT - MCMASTER UNIVERSITY TO THE QUEENSTON TRAFFIC CIRCLE
 - A-LINE CONNECTION TO WEST HARBOUR GO STATION
 - GO LINE EXTENSION TO NEW CENTENNIAL GO STATION
 - PHASE II DEVELOPMENT
 - HIGHER ORDER PEDESTRIAN CORRIDOR
- © BUDGET PERMITTING
STOPS AND DESIGN SUBJECT TO CHANGE.

Streetscape Typologies

Generally not
in the PPA

Generally in
the PPA

Typical
Urban
Streetscape

Enhanced
Urban
Streetscape

- Retail frontage
- Convertible frontage
- Institutional frontage

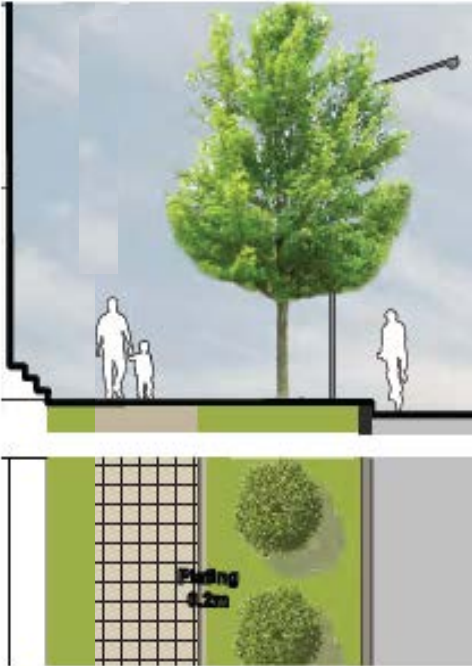
Typical
Greenway
Streetscape

Enhanced
Greenway
Streetscape

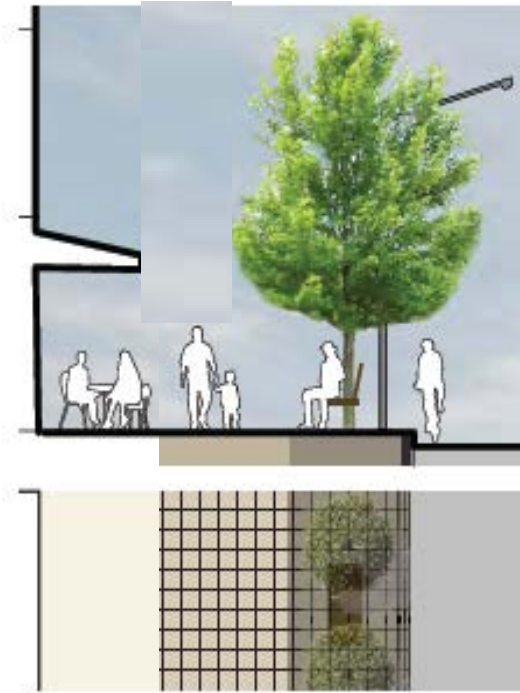
- Low–mid rise residential
- Open space

Streetscape Typologies

Greenway



Urban



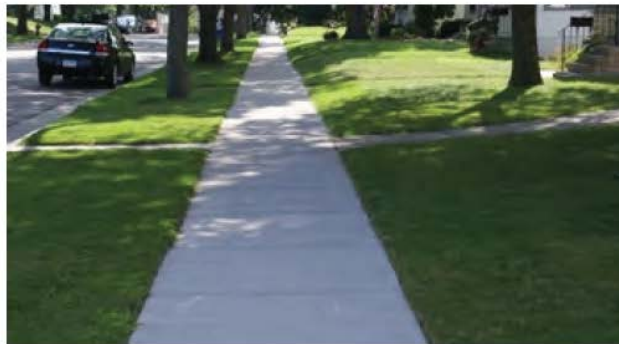
Typical Urban Streetscape



CREDIT: TO BE CONFIRMED.

Apply the typical urban streetscape to urban areas along the corridor where a pedestrian supportive streetscape is envisioned, in conjunction with existing or new commercial, retail or mixed use development. Physical conditions for the typical urban streetscape may include:

Typical Greenway



CREDIT: CITY OF ST. PAUL / MINNESOTA.

Apply the typical greenway to existing or planned residential neighbourhoods, special institutional, natural or heritage areas, and where a landscaped frontage is desired. Physical conditions for the typical greenway may include:

Enhanced Urban Streetscape



CREDIT: TO BE CONFIRMED.

Apply the enhanced urban streetscape to targeted urban areas of high activity, such as mixed use urban nodes, and LRT stops, and in conjunction with appropriate setbacks to adjacent development sites. Physical conditions for the enhanced urban streetscape may include:




Enhanced Greenway



CREDIT: CULTURE HOUSTON.

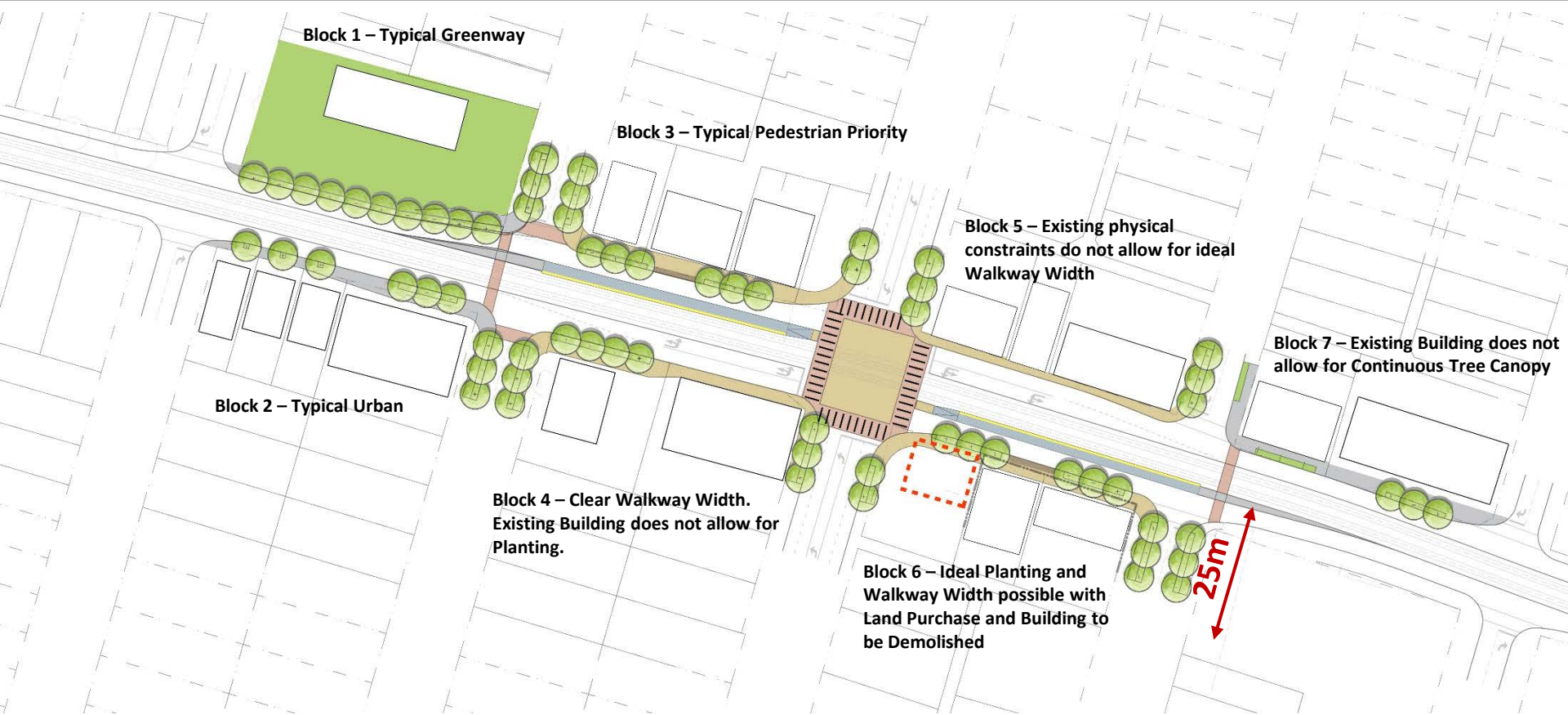
Apply the enhanced greenway to select residential neighbourhoods or heritage areas, where prioritized investment is desired. Physical conditions for the enhanced greenway may include:

Corridor ROW Analysis

-  No constraints to 2.5m sidewalk
-  Constraint (ie. bldg or property line encroaches on landscape/furnishings zone)
-  Conflict (ie. bldg or property line encroaches on sidewalk)




Streetscape Design Opportunities and Constraints Analysis Diagram



LEGEND

-  CROSSWALK
-  PEDESTRIAN CROSSING
-  WALKING ZONE
-  PEDESTRIAN PRIORITY AREA
-  FURNISHING ZONE

-  TREE
-  PROPERTY LINE
-  URBAN BRAILLE
-  TRANSIT STOP

Corridor Focus Areas: Questions

1. What changes are needed to the corridor design to ***improve*** the appearance, function, or character of the streetscape? What changes are needed to the corridor as it relates to your organization?
2. What ***physical constraints*** may impact the design?
3. Where should **investment be prioritized** along the corridor?



CONSULTATION REPORT

TO:	Advisory Committee for Persons with Disabilities
DATE:	August 9, 2016
SUBJECT:	Signs at Elevators in Multi-residential Properties
PREPARED BY	Robert Ustrzycki, Senior Project Manager, MLE

The City of Hamilton Council approved Item 5 of Planning Committee Report 16-005 at its meeting held March 30, 2016, and amended the resolution regarding the minimum standards and maintenance for elevators in multi-storey residential buildings by adding the following:

That buildings having recurrent disabled elevator issues be required to provide signage at the elevator(s) that directs residents to call the City of Hamilton, and that staff consult with the Advisory Committee for Persons with Disabilities to the nature and location of signage and report back to the Planning Committee with its recommendations for inclusion in the Property Standards By-law.

Where the officer determines that the elevator(s) in the building do not comply with the Property Standards By-law, the officer will issue a Property Standard Order pursuant to the Building Code Act.

Municipal Law Enforcement Draft Recommendation:

Staff considered the nature, location and economics (low-income properties) for multi-storey residential buildings, and proposes the following amendment to the City's Property Standards By-law

for consultation with the Advisory Committee for Persons with Disabilities:

Elevator(s) in the subject building that have been inoperative on two separate occasions within a 6 month period will require signs to be erected and maintained in the following manner:

- At each control button panel within every elevator
- At each exterior control button panel on the main level to the building
- Provide the contact information of the property owner/manager, and the City of Hamilton Municipal Law Enforcement Services
- Include tactile information (braille) for persons with visual limitations

Item 11.1 – ACPD Agenda August 9, 2016

Reference number: P1606-1

You are receiving this notice because our database identifies you as the contact responsible for accessibility compliance in your organization.

What you need to know

There are changes to the [accessible customer service standard](#) and [Integrated Accessibility Standards Regulation](#) that will affect your organization.

What are the main changes?

All employees and volunteers must now be trained on accessible customer service.

More types of regulated health professionals can provide documentation of a need for a service animal.

More specific information is provided to clarify that an organization can only require a support person to accompany someone with a disability for the purposes of health or safety and in consultation with the person. If it's determined a support person is required, the fee or fare (if applicable) for the support person must be waived.

All accessibility standards — including the accessible customer service standard — are now part of one Integrated Accessibility Standards Regulation.

This means that the requirements are now better aligned to make it easier for organizations to understand their obligations.

Private sector and non-profit organizations with 20-49 employees no longer need to document policies (does not remove compliance or reporting requirements).

Certain terms and definitions have also been updated and **do not** affect your existing requirements.

[Click here for more details about the changes.](#)

When do these changes come into effect?

The changes to the standard will come into effect on July 1, 2016.

What is the deadline to comply with these changes?

All organizations in Ontario with one or more employees must comply with the changes effective July 1, 2016.

What is the deadline to report compliance with these changes?

All public sector organizations, and businesses and non-profits with 20 or more employees must submit their 2017 accessibility compliance report by December 31, 2017.

The 2017 report will include questions relating to compliance with the updated customer service standard.

Why were these changes made?

Accessibility standards must be reviewed within five years after becoming law to ensure they are working as intended.

Changes are based on recommendations from the [Standards Development Committee](#). The public and stakeholders were invited to provide their feedback during an extensive public review process.

Updating the accessible customer service standard is part of [Ontario's Accessibility Action Plan](#) and our commitment to building an accessible Ontario by 2025.

Learn more

Sign up for our free online session [Accessible Customer Service Standard: What You Need to Know](#).

Questions?

Contact the AODA Contact Centre (ServiceOntario) at:

E-mail: accessibility@ontario.ca

Phone: 416-849-8276 or Toll-free 1-866-515-2025

TTY: 416-325-3408 or Toll-free 1-800-268-7095

Learn more at ontario.ca/accessibility